

Appendix 3

CRAVEN VALE DAY CENTRE

1. SUMMARY

- 1.1 Adult Social Care is continuing to change the way in which it provides day services so that people have opportunities for choice, control and independence over the way in which they wish to live their lives.
- 1.2 Reports have been presented to Cabinet Member meetings in 2010 and 2011 highlighting the reduction in the number of older people attending building based day services.
- 1.3 At Cabinet Member meeting in January 2011, it was agreed that Craven Vale day centre would operate 3 days per week and act as a satellite service to Tower House day centre. .
- 1.4 Although occupancy has improved as a result of the above changes, both Craven Vale and Tower House day centres remain under occupied, and are not being used to their full capacity.
- 1.5 More recently, service users at Craven Vale day centre have been attending Tower House one day a week on a trial basis, leaving Craven Vale open 2 days a week.
- 1.6 As Tower House is under occupied, Craven Vale service users could be offered the opportunity of attending this centre across the week. This would mean that the service at Craven Vale would cease.
- 1.7 Service users and their carers would be assured that they would receive an alternative service. Although service users would be offered the option of attending Tower House, some may want to consider the use of other facilities in the city, or direct payments.

2. BACKGROUND

- 2.1 In January 2011 Cabinet Meeting agreed to the creation of a Community Resource Centre at Tower House, with a satellite service based at Craven Vale operating 3 days a week.

2.2 TOWER HOUSE DAY CENTRE

2.2.1 Tower House have successfully developed a 'day options' element to their day services, offering more choice to service users. Opportunities now exist to build on the work that has been taking place in the development of 'day options' for people accessing ASC day services.

2.2.2 Tower House have a range of facilities on offer, and this includes various sessions offered by voluntary groups. The centre is working towards a model where it is used more as a community resource.

2.3 CRAVEN VALE DAY CENTRE

2.3.1 Craven Vale day centre had been providing a 7 day a week service but reduced to 3 days a week as occupancy had been low for some time. Occupancy levels have improved as a result (See table 1.)

**Table 1: Craven Vale and Tower House Day Services:
Occupancy Levels October 2011 – March 2012**

	CRAVEN VALE	TOWER HOUSE
October 2011	70%	62%
November 2011	79%	57%
December 2011	67%	51%
January 2012	69%	53%
February 2012	68%	54%
March 2012	63%	52%

2.3.2 41 members currently attend the service over 3 days, mainly for reasons of carer relief and social isolation:

1 DAY	2 DAYS	3 DAYS
22	14	5

2.3.3 **Current staffing:** There are 6 staff working at Craven Vale, 2 of whom work on CareCrew.

2.3.4 **Facilities:** The day centre remains unused when the day service is not operating and this is a waste of a valuable resource. The day centre is used on one morning a week by the Community Sensory Deaf Group.

The facilities in the day centre at Craven Vale are limited compared to other day centres in the city.

2.3.5 As occupancy continues to be low across day services for older people, service users at Craven Vale are attending Tower House on one day a week. This is being done on a trial basis, to enable service users to have access to more facilities at Tower House. This will be reviewed with service users at the end of June.

2.3.6 **Services provided:** Service users report that they enjoy attending the day centre. However as the future of the centre has been unclear, no developments have taken place and the service remains traditional in nature.

2.3.7 Both service users and staff are aware that day services at Craven Vale continue to be under review.

2.4 **SHORT TERM SERVICES REVIEW**

2.4.1 The NHS and Adult Social Care have been working together on the proposed model for short term services in the city. This includes the proposal to locate beds in as few locations as possible.

2.4.2 With the planned reduction of beds at Newhaven Rehab Centre, proposals are being considered alternative provision in the city.

2.4.3 The site at Craven Vale Resource Centre is being considered as part of the plans for additional short term beds in the city.

3. **PROPOSALS**

3.1 The occupancy figures in Table 1 indicate that Tower House could accommodate service users from Craven Vale, but other alternatives could be offered as relevant.

3.2 **Service users**

- All services users at Craven Vale will have their needs reviewed in line with the new service proposal.
- All service users who require a service from Adult Social Care will continue to receive one.
- If these proposals are agreed, further work would be undertaken with service users and their families to reassure them that they will continue to receive their day service, but this may mean that the venue may differ to the one currently being attended. If relevant, alternative options could be explored with service users through the use of individual budgets.
- Carers commitments and any existing arrangements would be honoured as far as possible concerning days of attendance

- Transport will continue to be provided for those people who require it, and alternative method of transport would be investigated to supplement current arrangements.

3.3 **Staff**

- A formal consultation would be undertaken which would detail how the proposals would impact on staff.
- As with previous changes in day services, managers will work closely with staff and trade unions to seek redeployment opportunities for those concerned.

3.4 **The Facilities:**

Plans could be considered for how vacated the day centre space could be best used in the future.

3.5 **There are a number of advantages to this proposal:**

- Service users at Craven Vale have been attending Tower House on a Friday on a trial basis; this is proving to be successful, with service users enjoying the activities on offer.
- There is an extended range of activities at Tower House
- There is a robust, consistent staff team at Tower House, offering continuity of care to service users.
- Local Provision: Somerset day centre (voluntary provision) operates 3 days per week and may be able to accommodate some service users. Patching Lodge also offers activities for older people.
- A review of the current provision at Tower House would take place to ensure all members can have their needs successfully accommodated.

3.6 **Risks**

- Some Craven Vale service users may have a longer journey.
- The day services model at Tower House would have to alter to accommodate services users: A review of the current provision at Tower House would take place to ensure all members can have their needs successfully accommodated.
- Some staff may be required to transfer to Tower House, and some staff may require redeployment.

4. **Financial Implications**

It is expected that the re-provision of day services from Craven Vale will make a small contribution to the day services savings target.